



Dear Valued Customer:

Fall 2009 Newsletter

Enclosed is a mini-newsletter covering some important current topics. Please take time to read this newsletter.

Webinars

Oftentimes we are asked when we will be doing training in a particular area of the country. While we attend several seminars a year, it may not be at a time or place where it is convenient for you to attend.

So we have made it possible for you to get training in the AristoCAT software in the comfort of your own home. We are going to start offering monthly training webinars. A webinar is training done over the Internet. To attend a webinar, you will need a high speed Internet connection. To hear what the trainer is saying and to ask questions, you will need either a telephone that can dial long distance or a microphone and speakers connected to your computer (the same microphone you use for audio sync will work fine). During the webinar you will be able to see the trainer's screen and hear what the trainer is teaching and you will be able to ask questions. If you attend a live webinar, we will send you a form to apply for CE points with the NCRA and your state association.

To get additional information about webinars and how to sign up for a webinar, go to our web site, click on the Support menu, then click on Seminars and Webinars, then click on Webinars.

To get an e-mail about upcoming webinars and software updates, please send an e-mail to support@aristocat.com with the word Webinar in the subject line. We will add your e-mail to our address book and when a new webinar is scheduled or an update available on our web site, we will send you an e-mail with the information. If you have suggestions as to what topics you would like covered in a webinar, include that information in the body of the e-mail. **Important Note:** We plan on using webinars, rather than traveling to state seminars, to provide training for our customers.

Saving your Work in Edit

Our last newsletter (page 4) outlined the steps to recover your editing changes in the event of an unexpected problem. Since the newsletter was mailed out, we have received a couple of calls from customers who lost their editing changes. The Edit program automatically saves your changes every five minutes (you can change it to save more frequently), so the most you should lose is five minutes of editing. However, you must know what steps to follow in order to retrieve your editing changes. You can access the newsletter on our web site (www.aristocat.com). Go to the Support page, then the Downloads page, click on Manuals, Tutorials, Newsletters, etc., then click on Winter 08.

Diamante, New Stenograph Writer

Stenograph has announced a new writer named the Diamante. And the question we have gotten from some of our customers is "Does the Diamante work with AristoCAT?" And the answer is "Yes."

While the Diamante does not have a serial port for real-time, it does have a USB port that AristoCAT can use for real-time (no more USB to Serial adapter, yeah!) The USB cable needed to do real-time comes with the Diamante. In addition, you can do real-time via a Bluetooth adapter. **Note:** If you already have a Bluetooth adapter for your élan Mira or Fusion, it will not work with the Diamante, because the Diamante does not have a serial port to plug into. The good news is that a new Bluetooth kit for the Diamante should cost about \$130.00 (\$30 if you have Bluetooth built into your computer).

AristoCAT has a Diamante that we are using to learn all of its features. Before you buy the Diamante you should try it out first to see if you like the touch. And remember, as with any new software or

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Notes:

1. The Diamante uses a different note file format than the earlier Stenograph writers. You will need to have the November 2007 or later AristoCAT software installed.
2. AristoCAT also has an élan Mira A3 that we purchased new and has less than one hour of use on it. After we finish our work with the Diamante, we will be selling either the élan Mira or Diamante (we don't need both) If you are interested in either of them, please send us an e-mail to support@aristocat.com with a subject of Diamante. At that time we will know what the price of either writer will be.

Shopping for a Netbook?

If you are shopping for a netbook, we would suggest that you look at the Toshiba netbook. There are four features we like about the Toshiba:

1. It has a full-size keyboard. Most of the other netbooks we have seen require you to hold down a second key (the Fn key) while pressing one of the arrow keys for Page Up, Page Down, End and Home.
2. It has a built-in SD card reader. So if you are using a newer élan Mira, Fusion or Diamante (or plan on buying one in the future) you can read the SD note card without the use of a USB card reader.
3. It has built-in Bluetooth. So you can do real-time wirelessly without having to have a Bluetooth dongle plugged into a USB port on your computer. You would still need a Bluetooth dongle for your writer.
4. Up to nine hours of battery life.

As always, we suggest that you go to a local computer store and look at the various laptops or netbooks to see how the keyboard is laid out, how readable the screen is, etc.

Note: Toshiba has three netbook models, priced at \$329.99, \$349.99 and \$399.99. The model that has the features mentioned above is priced at \$399.99. The other two models do not have built-in Bluetooth and may not have all of the other features.

Updates

We want to remind everyone with a current support contract, that new updates are available for download from our website. It is not practical to mail out a new CD every time we have a software change, so we make the updates available on our web site. Some of the new features available in the October 2008 download include:

1. PDF files with digital signatures and permissions (allow printing, copy and paste, etc.)
2. With the word index, the recipient can click on a page and line number reference to take the recipient to that part of the transcript.
3. You can incorporate scanned in exhibits in the transcript.
4. Support for the Bridge legal support software.

To get a full list of changes, download the Oct08Upd.pdf file. We will start mailing out CDs for the October 2008 Master Load and Update in the next couple of weeks.

Currently we are testing AristoCAT on the new Windows 7 operating system and will have a download available in the middle of October. Windows 7 is scheduled to be released on October 22, 2009.

Other Important Topics from the Last Newsletter

- We would like to remind everyone to back up your files regularly.
- AristoCAT gets hundreds of spam e-mails a day. If you send an e-mail and don't get a response, please send us another one or call us.